



state institutions local governments

RECOMMENDATIONS FOR THE MOST SUCCESSFUL DEVELOPMENT OF E-SERVICES



Create a convenient and friendly solution instead of transferring an intramural service into the e-environment 1:1



Carry out usability assessment of a service according to the skills of the end user



Assess time and human resources intended for the development and introduction of a service!



The publication of an e-service is only the beginning — funds and human resources must be planned for maintenance



Likewise, responsibly assess available funds and priorities, as well as whether you actually need to offer e-services for everything.



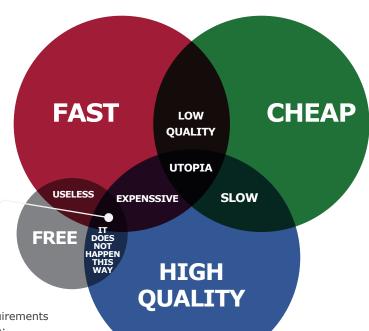
Prepare for communication announcement of a service, training of employees, client service for the users of the new e-service

RECOMMENDATION TO AN INSTITUTION THAT INTRODUCES AN E-SERVICE

Resources are always limited and one should endeavour to find the best solution possible in a pragmatic manner



(:) MAYBE, GIVE MORE MONEY?





Recommended qualification requirements for the developer of an e-service:

- 1. ASP .NET Web Forms
- 2. Javascript + css + Jquery
- 3. Experience in working with the following or equivalent technologies: XSD, XML, .NET WCF, .NET WIF
- 4. Certifying the qualification:
 - ♦ Obligatory: ASP .NET Web Forms (Exam 70-515: TS: Web Applications Development with Microsoft .NET Framework http://www.microsoft.com/learning/en/us/exam.aspx?ID=70-515#fbid=9rs0GhXqmZP
 - ♦ Preferable: MCTS Microsoft .NET Framework 4, Service Communication Applications (or another equivalent technology)

WE INVITE TO COOPERATE WITH VRAA:

♦ communicate in time ♦ inform about the status ♦ request for consultations

For communication with the specialists of the Information System Development Department: pakalpojumi@vraa.gov.lv | www.viss.gov.lv







