



State Regional
Development Agency
Republic of Latvia



State Information System Integrator

state institutions

local governments

RECOMMENDATIONS FOR THE MOST SUCCESSFUL DEVELOPMENT OF E-SERVICES

	Create a convenient and friendly solution instead of transferring an intramural service into the e-environment 1:1		Carry out usability assessment of a service according to the skills of the end user
	Assess time and human resources intended for the development and introduction of a service!		The publication of an e-service is only the beginning — funds and human resources must be planned for maintenance
	Likewise, responsibly assess available funds and priorities, as well as whether you actually need to offer e-services for everything.		Prepare for communication — announcement of a service, training of employees, client service for the users of the new e-service

RECOMMENDATION TO AN INSTITUTION THAT INTRODUCES AN E-SERVICE

Resources are always limited and one should endeavour to find the best solution possible in a pragmatic manner



😊 **MAYBE, GIVE MORE MONEY?**



Recommended qualification requirements for the developer of an e-service:

1. ASP .NET Web Forms
2. Javascript + css + JQuery
3. Experience in working with the following or equivalent technologies: XSD, XML, .NET WCF, .NET WIF
4. Certifying the qualification:
 - ◇ Obligatory: ASP .NET Web Forms (Exam 70-515: TS: Web Applications Development with Microsoft .NET Framework <http://www.microsoft.com/learning/en/us/exam.aspx?ID=70-515#fbid=9rs0GhXqmZP>)
 - ◇ Preferable: MCTS – Microsoft .NET Framework 4, Service Communication Applications (or another equivalent technology)



WE INVITE TO COOPERATE WITH VRAA:

- ◇ communicate in time
- ◇ inform about the status
- ◇ request for consultations

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